

FINAS IMPARTIALITY AND QUALITY POLICY

FINAS-akkreditointipalvelu, FINAS Finnish Accreditation Service (FINAS) provides accreditation services needed to prove the competence and reliability of conformity assessment bodies (testing, calibration, certification, inspection, providing of proficiency testing, verification and validation and EMAS-verification) and bodies offering related activities.

FINAS accreditation services are carried out impartially and cost effectively with high quality, confidentiality and competence taking into account the needs of the customers. FINAS is part of Finnish Safety and Chemicals Agency (Turvallisuus ja kemikaalivirasto, Tukes). Impartiality is one of the major principles for strengthening the reliability of accredited conformity assessment services. Any potential conflicts of interest are recognised and solved. The opportunity for effective involvement by interested parties to safeguard impartiality is provided by organisation structure. The Accreditation Board (Akkreditointiasian valtuuskunta) supervises FINAS's operations. Board's duty is to set goals for FINAS and decide lines of FINAS operations and monitor their fulfilment and also supervise FINAS finances. In addition, the Accreditation Board is established to support FINAS in managing the accreditation activities. The opinions of stakeholders within the Advisory Committee for Accreditation Matters (Vaatimustenmukaisuuden arviointiasian neuvottelukunnan pätevyys toteamistoimen jaosto, VANK P) are taken into account in the development of the FINAS's policies and accreditation schemes. The Advisory Committee's one of the tasks is to safeguard impartiality of accreditation. The FINAS top management, personnel and the members of committees are committed to impartiality and objectivity to extent of Administration Act no 434/2003 (Hallintolaki).

FINAS identifies, analyses, evaluates, treats and monitors on an ongoing basis the risks to impartiality arising from any activities or relationships in different phases of the accreditation process. FINAS has identified risks to impartiality and defined means to eliminate or minimize the risks including residual risks.

FINAS accreditation procedures comply with national legislation, EU regulation and internationally harmonised requirements and guidelines as required for signatories of the EA/IAF/ILAC international MLA/MRA agreements. The procedures of FINAS are established to comply with this impartiality and quality policy and management manual including the non-discriminatory principle.

Compliance with the impartiality and quality policy is ensured by means of training on quality issues and internal quality system audits followed by corrective actions. The results of internal audits reviewed by management are used for continuous improvement of the accreditation activities.

The development in international level will be taken into account in FINAS' own procedures.

The top management of FINAS ensures that the expertise and know-how of the personnel stays on a high level and they have tools for efficient working as well as possibilities to develop their skills in order to perform the given tasks. The personnel participates in the harmonisation and development of the accreditation and assessment requirements and guidelines both in the national and in the international level. FINAS Lead Assessors participate when needed in international evaluation teams.

Director

Risto Suominen

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